

MOUNT WASHINGTON OBSERVATORY

PO Box 231 North Conway, NH 03860-2310 603-356-2137 Fax: 603-356-0307

Job Description: Weather Observer

Basic Function

A Weather Observer's principal role is weather observation – the collection of hourly weather data at the summit of Mount Washington, New Hampshire. Assigned to one of two shifts, the Observer helps operate the remote weather station by rotating an eight (8) day on six (6) day off schedule, changing shifts on Wednesdays. Working holidays and weekends over scheduled shifts is required. A Weather Observer reports directly to the Summit Weather Operations Manager and takes direction from the assigned Shift Leader, who both report to the Director of Weather Operations. Responsibilities include helping to maintain the summit facility, providing hospitality to visitors and members, and the overall quality of our data gathering and dissemination. A secondary set of responsibilities is assigned based on open or needed integral roles (Education, Technology, Research, and Meteorology). This position indirectly assists many other departments and positions on and off the summit within the Observatory.

Basic Responsibilities

A Weather Observer is responsible for shift activities on the summit including, but not limited to:

- Obtain and record hourly weather observations to the National Weather Service
- Perform attentive quality checks on daily weather data
- Create and publish informative and detailed weather forecasts
- Disseminate current weather conditions through various means of communication
- Support all partner projects under the auspices of summit operations as needed
- Interact professionally with scientific, educational, and other expert communities
- Interact with media, members, volunteers, and the public through all forms of communication
- Promote and partake in ongoing fundraising efforts
- Engage all summit trips and visitors accompanying them
- Assist in the training of new interns and staff in all aspects of operations
- Maintain and calibrate weather instrumentation and data systems
- Record weather data using written and digital forms, paper charts, and databases as appropriate
- Contribute to building upkeep through seasonal preparation, snow removal, and monitoring
- Ensure a clean, neat, and orderly facility and living space
- Write articles for the Observatory's bulletin, Windswept
- Competence in troubleshooting basic IT issues
- Work with other departments as needed

Qualifications Required

Bachelor's Degree in Meteorology, or related field

- METAR certification within three months of acceptance of position. Failure to achieve certification in this period will result in termination
- Must be able to self-evacuate in adverse weather conditions
- Ability to work outdoors in harsh winter conditions, including sub-zero temperatures, hurricane-force winds, and heavy freezing precipitation
- Have ability to lift in excess of 50lbs, strength for shoveling, ability to climb stairs / ladders, and handle frequent exposure to combined high winds and low temperatures
- Serve as an Observatory ambassador in a mature, outgoing, neat, and well-groomed manor

Qualifications Desired

METAR Certification

Knowledge, Skills and Abilities

- Familiarity with social media communication and promotion
- Attention to detail in quality checks on observational data
- Strong written and verbal communication skills
- Computer literacy and working knowledge of Microsoft operating system and suite
- Weather forecasting experience
- Proficiency with Python, MySQL, PHP, HTML, and basic JAVA coding
- Understanding of how computers and networks operate to facilitate troubleshooting
- Experience delivering presentations to live audiences and in front of a camera
- Photo and video editing capabilities
- Comfortable in a group living environment
- First aid knowledge

Evaluation

The performance of a Weather Observer will be evaluated in part by:

- Success of the overall summit's role in accomplishing organizational goals and tasks outlined in the Observatory mission statement and strategic plan.
- Individual role in meeting or exceeding goals directly influenced by responsibilities
- Timely and accurate hourly weather observations and reports
- Courteous and professional representation of the Observatory to members, volunteers, guests, media, and other organizations
- Completion of daily and assigned tasks in a timely fashion
- Upkeep and care of the summit facility, including workspace, instrumentation, and living spaces
- Cooperation with other Observatory departments and staff
- Willingness to act as part of the summit and Observatory team as a whole
- Adherence to budgetary guidelines

Time and Compensation

This position is considered an non-exempt salaried position. While a standard shift week will be eight, twelve-hour days with two hours of total breaks, additional hours or days may be required on a regular basis and the schedule will require flexibility. The Weather Observer is expected to rotate on and off shift on Wednesdays throughout the year. The Weather Observer will be

sensitive to off shift communications and attendance in regard to special events, transportation changes, and emergencies. Shifts may occasionally be lengthened or shortened by a day or in some cases multiple days due to extreme weather and travel conditions. Compensation for the position includes an hourly rate plus the standard Mount Washington Observatory benefit package.

Employee at Will

The Weather Observer is an employee at will under the laws of the State of New Hampshire. This job description does not constitute an employment contract.



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Job Description: Addendum | Education Specialist

Basic Function

The Education Specialist works on the summit and is responsible for providing educational outreach to the public through on-site and virtual educational programs, tours and media attention, as well as performing all duties of a Weather Observer. The Education Specialist collaborates on the planning, creation, promotion, and implementation of informative and engaging presentations. He/she is the most visible individual on the summit crew when on the mountain and is the "public face" of the Mount Washington Observatory. The Education Specialist reports directly to the Summit Weather Operations Manager for weather observing duties and directly to the Director of Education for education specialist-related tasks.

Basic Responsibilities

The Education Specialist is responsible for, but not limited to:

- Acting as the principal contact and "on camera" personality for interactive presentations, as well as interacting with the media through audio and video interviews.
- Acting as the principal contact and guide for visitor tours of the Observatory. Such tours
 may be given to students, members, visiting meteorological professionals, educational
 program participants, visiting dignitaries, and others. The Education Specialist will train
 other staff and interns in tour presentation and content and will be involved in promoting
 Observatory tours to a wider audience.
- Work with other summit staff members and other Observatory staff to plan, create, promote, implement, evaluate, and improve other educational presentations on Mount Washington, for either special groups or for the general public.
- From time to time, the Education Specialist may be asked to assist with educational program responsibilities off the summit at outreach or fundraising venues.
- Independently, and with the support of other staff (including the Director of Education) develop and provide high quality distance learning programs via videoconference to schools, science centers and other organizations.
- Independently, and with the support of other staff (including the Director of Education) develop and provide high quality in-person programs for K-12 students and teachers (camps, field trips, teacher professional development workshops, etc.).

Qualifications Required

- Bachelor's degree in meteorology, or related field
- Prior experience in teaching, public speaking, and/or media communications.
- Excellent presentation skills
- Strong communication skills verbal and written

Qualifications Desired

Understanding of computers, networks, audio and video software and hardware

Ability to interact professionally with members, media, donors and others.

Additional Knowledge, Skills and Abilities

- Outgoing and effective in conveying scientific knowledge to a variety of groups that vary significantly in both age and in scientific background.
- Familiarity with social media communication and promotion
- Computer literacy and working knowledge of Microsoft operating system and suite
- Experience delivering presentations to live audiences and in front of a camera
- Photo and video editing capabilities

Evaluation

The performance of the Education Specialist will be evaluated in part by:

- Individual role in meeting or exceeding goals directly influenced by responsibilities
- Courteous and professional representation of the Observatory to members, volunteers, guests, media, and other organizations
- Completion of daily and assigned tasks in a timely fashion
- Upkeep and care of the summit facility, including workspace, media equipment, and living spaces
- Cooperation with other Observatory departments and staff
- Adherence to budgetary guidelines
- Quality and quantity of programs developed and presented.

Time and Compensation

This position is considered an "nonexempt" salaried position. While a standard shift week is eight, twelve-hour days with two hours of total breaks, additional hours or days may be required on a regular basis and the schedule will require flexibility. The Education Specialist is expected to rotate on and off shift on Wednesdays throughout the year. The Education Specialist will be sensitive to off shift communications and attendance in regard to special events, transportation changes, and emergencies. Compensation for the position includes a salary plus the standard Mount Washington Observatory benefit package.

Employee at Will

The Education Specialist is an employee at will under the laws of the State of New Hampshire. This job description does not constitute an employment contract.